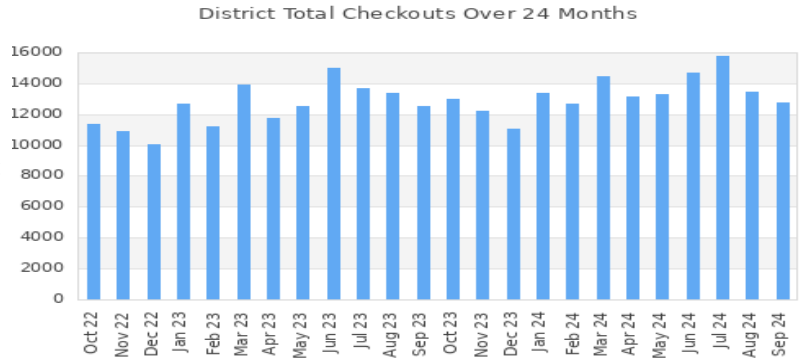
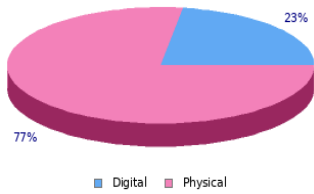


Monthly Stats Brief Narrative

Through September 2024, the number of patrons entering our buildings increased system-wide compared to this same time year-to-date the previous year. Combined physical and digital use of library materials slightly increased year-to-date compared to 2023. About 7% of our registered cardholders checked out a physical item this past month, while about 4% of registered cardholders checked out a digital item.



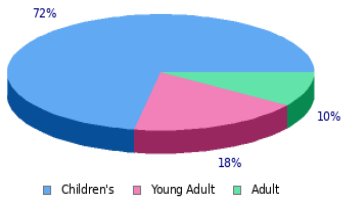
Digital vs. Physical Circulation YTD



Digital usage has comprised about 23% of total materials use year-to-date through September 2024, and digital usage somewhat increased from this time in 2023.

In September 2024, BDL patrons saved \$119,743.99 by checking out 9,817 physical items from the library. Our programming for all ages and our digital services further increase the library's value to the community, bringing the total estimated value to \$172,187.08.

Programs Offered in 2024 YTD



Compared to this time year-to-date 2023, the number of programs BDL offered has greatly increased. Attendance at programs increased over this same period.

See the full statistical report, starting on the next page, for details and more graphs. The most up-to-date stats are always available online and interactive at <https://www.BranchDistrictLibrary.org/stats>.

Attendance

September 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
Attendance	14,609	117,306 (+22%)	141,973 (+25%)	113,927 (+49%)	76,553 (+21%)	63,336 (-66%)	183,677 (-4%)
Curbside Service Uses (Tracking since 2020)	2	17 (-53%)	46 (-65%)	130 (+829%)	14	0	0
Hours Open	962.00	8,876.70 (+11%)	11,015.50 (-7%)	11,807.50 (+11%)	10,655.00 (+49%)	7,132.50 (-37%)	11,250.25 (-9%)
Number of Hours Scheduled Open Each Week (Tracking Since 1/2018)	247.00		247.00 (+2%)	241.00 (+1%)	239.00 (+1%)	237.00 (-2%)	241.00 (-2%)

Patrons

September 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
Population in our Service Area (Tracking Since 2018)	46,464	46,464 (avg)	46,464 (avg) (+0%)	46,339 (avg) (+3%)	44,996 (avg) (+0%)	44,931 (avg) (0%)	45,093 (avg) (0%)
Library Card Holders	16,727	16,209 (avg) (+9%)	15,014 (avg) (-5%)	15,758 (avg) (-29%)	22,337 (avg) (+5%)	21,365 (avg) (+4%)	20,493 (avg) (-4%)
Patrons Who Checked Out a Physical Item	1,177	1,289 (avg) (-34%)	1,923 (avg) (+12%)	1,722 (avg) (+27%)	1,359 (avg) (+23%)	1,102 (avg) (-48%)	2,136 (avg) (-2%)
New Library Card Holders Added	134	1,203 (-1%)	1,546 (+33%)	1,159 (+58%)	732 (-44%)	1,304 (+111%)	618 (-39%)
In-House Holds Filled for Our Library Card Holders	1,080	9,782 (+12%)	12,080 (+16%)	10,395 (-3%)	10,696 (+13%)	9,467 (-10%)	10,527 (-4%)
Active Hoopla Users	417	439 (avg) (+21%)	369 (avg) (+18%)	313 (avg) (+8%)	291 (avg) (-10%)	322 (avg) (+11%)	290 (avg) (+14%)
Active OverDrive Users	284	288 (avg) (+8%)	270 (avg) (+9%)	247 (avg) (+11%)	223 (avg) (-5%)	234 (avg) (+10%)	213 (avg) (+18%)

Physical Collection

Tracking Item-Type Breakdown Since 8/2017

September 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
Physical Books and All Other Print Materials in the Catalog	95,751		92,692 (-1%)	93,637 (+2%)	91,417 (+0%)	91,278 (-8%)	98,689 (-2%)
Physical Audiobooks in the Catalog	2,642		2,084 (+5%)	1,983 (+6%)	1,875 (-4%)	1,949 (+9%)	1,783 (-5%)
Physical Video Materials in the Catalog	12,113		26,763 (+121%)	12,136 (+4%)	11,646 (+3%)	11,352 (-1%)	11,460 (+8%)
Physical Music Recordings in the Catalog	46		43 (+2%)	42	42 (-76%)	178 (+12%)	159 (-53%)
Physical Videogames in the Catalog	71		0	0	0	0	0
Physical Library of Things Items in the Catalog	249		0	0	0	0	0
TOTAL Physical Items in the Catalog	110,841		107,340 (-1%)	108,050 (+3%)	104,980 (0%)	105,257 (-6%)	112,053 (-1%)

Digital Collection

Tracking Since 8/2017

September 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
Ebooks in All Digital Collections	1,178,125		894,933 (+14%)	781,802 (+21%)	648,146 (+35%)	480,691 (+30%)	370,666 (+21%)
Audiobooks in All Digital Collections	267,339		227,161 (+23%)	184,410 (+13%)	162,946 (+26%)	128,892 (+50%)	86,004 (+19%)
Video Materials in All Digital Collections	31,575		28,972 (+14%)	25,502 (+13%)	22,520 (+27%)	17,791 (+9%)	16,267 (+14%)
Music Recordings in All Digital Collections	475,565		401,029 (+14%)	352,092 (+1,549%)	21,347 (-92%)	273,294 (+1%)	271,614 (+13%)
Periodicals in All Digital Collections	5,670		4,776 (+4%)	4,602 (+19%)	3,881 (+6%)	3,668	0
TOTAL of All Digital Collections	1,958,274		1,556,871 (+15%)	1,348,408 (+57%)	858,840 (-5%)	904,336 (+21%)	744,551 (+18%)

Total Collection

Tracking Since 8/2017

September 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
Combined Physical Items	110,841		107,340 (-1%)	108,050 (+3%)	104,980 (0%)	105,257 (-6%)	112,053 (-1%)
Combined Digital Collections	1,958,274		1,556,871 (+15%)	1,348,408 (+57%)	858,840 (-5%)	904,336 (+21%)	744,551 (+18%)
TOTAL of all Collections	2,069,115		1,664,211 (+14%)	1,456,458 (+51%)	963,820 (-5%)	1,009,593 (+18%)	856,604 (+15%)

Use of Physical Items

September 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
Checkouts of Cataloged Items	7,401	71,807 (+8%)	86,356 (+5%)	81,966 (+20%)	68,460 (+31%)	52,227 (-53%)	110,285 (-3%)
Renewals of Cataloged Items	899	8,269 (+8%)	10,081 (-4%)	10,471 (+21%)	8,639 (+20%)	7,181 (-47%)	13,490 (-1%)
Items Used in the Library But Not Checked Out	178	2,794 (-34%)	4,811 (+8%)	4,468 (+90%)	2,350 (-63%)	6,404 (+54%)	4,166 (+49%)
Checkouts of Uncataloged Items	228	1,557 (+2%)	2,007 (+64%)	1,224 (-19%)	1,505 (+50%)	1,001 (-70%)	3,294 (-16%)
Requests from BDL Patrons for Items at Other MeLCat Libraries, Actually Fulfilled	600	6,182 (-5%)	8,333 (+23%)	6,802 (-3%)	6,981 (+52%)	4,599 (-53%)	9,873 (+1%)
Requests from Other MeLCat Libraries for Items at BDL, Actually Fulfilled	511	4,833 (+15%)	5,638 (-8%)	6,136 (+7%)	5,712 (+80%)	3,175 (-58%)	7,582 (-23%)
TOTAL Use of Physical Items	9,817	95,442 (+5%)	117,226 (+6%)	111,067 (+19%)	93,647 (+26%)	74,587 (-50%)	148,690 (-3%)

Library of Things

Tracking since 2024. Stats here part of totals in other tables. Presented here for convenience.

September 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
Number of Items in the Library of Things Collection	249		0	0	0	0	0
Checkouts of Library of Things Items	116	877 (+85%)	691	0	0	0	0
Amount spent on Library of Things Materials	\$ 133.94	\$ 5,156.98 (+274%)	\$ 1,798.61	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

Use of Digital Resources

September 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
OverDrive Checkouts	1,136	10,772 (-1%)	14,754 (+11%)	13,338 (+0%)	13,294 (+2%)	13,051 (+21%)	10,822 (+14%)
Hoopla Checkouts	1,375	13,209 (+16%)	15,270 (+16%)	13,139 (+5%)	12,507 (-8%)	13,604 (+9%)	12,530 (-2%)
ComicsPlus Checkouts (Tracking Since 2024)	9	288	0	0	0	0	0
All Other Digital Services	387	3,728 (+1%)	5,392 (+6%)	5,077 (-50%)	10,131 (+42%)	7,140 (-33%)	10,604 (+11%)
TOTAL Use of Digital Resources	2,907	27,997 (+8%)	35,416 (+12%)	31,554 (-13%)	36,284 (+4%)	34,861 (+3%)	33,956 (+7%)

Total Item Usage

September 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
Combined Checkouts of Physical Items	9,817	95,442 (+5%)	117,226 (+6%)	111,067 (+19%)	93,647 (+26%)	74,587 (-50%)	148,690 (-3%)
Combined Use of Digital Resources	2,907	27,997 (+8%)	35,416 (+12%)	31,554 (-13%)	36,284 (+4%)	34,861 (+3%)	33,956 (+7%)
TOTAL Uses of All BDL Items	12,724	123,439 (+6%)	152,642 (+7%)	142,621 (+10%)	129,931 (+19%)	109,448 (-40%)	182,646 (-1%)

Cataloging

September 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
Physical Items Added to the Catalog	1,081	7,661 (+8%)	9,575 (-3%)	9,822 (-16%)	11,665 (+17%)	9,938 (+2%)	9,719 (-12%)
Physical Items Deleted from the Catalog	450	4,542 (-49%)	10,259 (+50%)	6,860 (-58%)	16,482 (-3%)	17,003 (+58%)	10,769 (-2%)

Reference Questions

September 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
General Reference Questions in Person	1,425	14,559 (+16%)	17,388 (+63%)	10,696 (+27%)	8,431 (+94%)	4,347 (-50%)	8,748 (+32%)
Questions via Telephone Calls	541	5,761 (+15%)	6,624 (+6%)	6,233 (+8%)	5,765 (+26%)	4,559 (+11%)	4,111 (+6%)
Reference Questions Delivered Online	25	243 (+65%)	185 (-14%)	215 (-22%)	275 (+13%)	243 (-14%)	281 (+85%)
In-Person Questions on Computer or Internet Use	541	5,688 (+54%)	5,437 (+35%)	4,028 (+10%)	3,675 (+33%)	2,767 (-63%)	7,505 (+6%)
In-Person Questions about Our Online Databases	10	257 (-18%)	428 (+182%)	152 (+7%)	142 (+33%)	107 (-69%)	349 (-15%)
In-Person Tax Form Questions	3	242 (+27%)	203 (-5%)	213 (-9%)	233 (-19%)	286 (-12%)	326 (-37%)
TOTAL of All Reference Questions	2,545	26,750 (+22%)	30,265 (+41%)	21,537 (+16%)	18,521 (+50%)	12,309 (-42%)	21,320 (+14%)

Notary Services

Began 9/2017

September 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
Patrons Who Used our Free Notary Services	23	199 (+58%)	185 (+48%)	125 (+81%)	69 (+50%)	46 (-52%)	95 (+44%)
Documents Notarized	28	329 (+92%)	238 (-7%)	257 (+129%)	112 (+107%)	54 (-56%)	124 (+85%)

MeLCat

September 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
Requests from BDL Patrons for Items at Other MeLCat Libraries	621	6,525 (-5%)	8,898 (+24%)	7,156 (-3%)	7,375 (+47%)	5,026 (-52%)	10,538 (+1%)
Requests from BDL Patrons for Items at Other MeLCat Libraries, Actually Fulfilled	600	6,182 (-5%)	8,333 (+23%)	6,802 (-3%)	6,981 (+52%)	4,599 (-53%)	9,873 (+1%)
Requests from Other MeLCat Libraries for Items at BDL	548	4,899 (+11%)	5,874 (-4%)	6,113 (+1%)	6,067 (+49%)	4,067 (-52%)	8,405 (-18%)
Requests from Other MeLCat Libraries for Items at BDL, Actually Fulfilled	511	4,833 (+15%)	5,638 (-8%)	6,136 (+7%)	5,712 (+80%)	3,175 (-58%)	7,582 (-23%)

Programs Held

September 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
Early Childhood Literacy Programs Held (Tracking since 2021)	34	250 (+9%)	343 (+47%)	234 (+102%)	116	0	0
Juvenile Programs Held	111	1,082 (+171%)	701 (+32%)	532 (+83%)	290 (-47%)	551 (-31%)	804 (+10%)
Young Adult Programs Held	26	241 (+174%)	169 (-29%)	237 (+81%)	131 (-5%)	138 (-55%)	304 (-10%)
Adult Programs Held	18	127 (-37%)	295 (+90%)	155 (+36%)	114 (-56%)	257 (+54%)	167 (+23%)
All-Ages Programs Held (Tracking since 2021)	87	647 (+59%)	714 (+771%)	82 (+2%)	80	0	0
Early Childhood Literacy Summer Reading Programs Held (Tracking since 2021)	0	54 (-4%)	56 (+37%)	41 (+356%)	9	0	0
Juvenile Summer Reading Events Held	0	170 (+47%)	116 (-18%)	141 (+47%)	96	0	173 (+52%)
Young Adult Summer Reading Events Held	0	73 (+62%)	45 (+67%)	27 (+8%)	25	0	61 (+24%)
Adult Summer Reading Events Held	0	39 (-34%)	59 (+111%)	28 (+4%)	27	0	17 (+467%)
All-Ages Summer Reading Programs Held (Tracking since 2021)	0	258 (+111%)	122 (+542%)	19 (-27%)	26	0	0
Computer Classes Held	0	1	1 (-91%)	11 (+1,000%)	1	1 (-99%)	81 (+305%)
TOTAL of All Programs	276	2,942 (+71%)	2,621 (+74%)	1,507 (+65%)	915 (-3%)	947 (-41%)	1,607 (+16%)

Program Attendance

September 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
Attendees at Early Childhood Literacy Programs (Tracking since 2021)	293	2,712 (-2%)	3,924 (+66%)	2,362 (+70%)	1,389	0	0
Attendees at Juvenile Programs	979	7,520 (+89%)	5,753 (+7%)	5,393 (+26%)	4,270 (-83%)	25,317 (+73%)	14,654 (-7%)
Attendees at Young Adult Programs	117	1,828 (+324%)	955 (-37%)	1,515 (+85%)	817 (-75%)	3,204 (+29%)	2,489 (-23%)
Attendees at Adult Programs	153	575 (+13%)	863 (-19%)	1,069 (-46%)	1,971 (-88%)	16,263 (+519%)	2,627 (+33%)
Attendees at All-Ages Programs (Tracking since 2021)	677	4,496 (-27%)	8,858 (+150%)	3,542 (-22%)	4,547	0	0
Attendees at Early Childhood Literacy Summer Reading Programs (Tracking since 2021)	0	497 (-7%)	532 (+25%)	424 (+190%)	146	0	0
Attendees at Juvenile Summer Reading Events	0	2,115 (+48%)	1,430 (-58%)	3,415 (+90%)	1,798	0	4,186 (+8%)
Attendees at Young Adult Summer Reading Events	0	338 (+78%)	190 (-47%)	361 (+99%)	181	0	279 (-16%)
Attendees at Adult Summer Reading Events	0	144 (-42%)	248 (+7%)	231 (+29%)	179	0	310 (+265%)
Attendees at All-Ages Summer Programs (Tracking since 2021)	0	3,117 (+70%)	1,829 (+49%)	1,226 (+68%)	730	0	0
Attendees at Computer Classes	0	22 (+2,100%)	1 (-92%)	12 (+1,100%)	1	0	26 (+30%)
TOTAL of All Program Attendance	2,219	23,364 (+30%)	24,583 (+26%)	19,550 (+22%)	16,029 (-64%)	44,784 (+82%)	24,571 (-3%)

Summer Reading Overview

September 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
Juveniles Signed Up for Summer Reading Program	0	668 (+16%)	578 (+10%)	527 (+29%)	407 (+347%)	91 (-87%)	711 (-5%)
Young Adults Signed up for Summer Reading Program	0	183 (+74%)	105 (-69%)	336 (+336%)	77 (+166%)	29 (-78%)	134 (-65%)
Adults Signed Up for Summer Reading Program	0	240 (+30%)	184 (+27%)	145 (+19%)	122 (+270%)	33 (-79%)	159 (-36%)
Juveniles who Completed Summer Reading Program	0	347 (+6%)	326 (-8%)	355 (+61%)	220 (+142%)	91 (-76%)	385 (+48%)
Young Adults who Completed Summer Reading Program	0	56 (+70%)	33 (-34%)	50 (+32%)	38 (+31%)	29 (-63%)	79 (-41%)
Adults who Completed Summer Reading Program	0	93 (+3%)	90 (+190%)	31 (+3%)	30 (-9%)	33 (-72%)	118 (-28%)
Juvenile Summer Reading Events Held	0	170 (+47%)	116 (-18%)	141 (+47%)	96	0	173 (+52%)
Young Adult Summer Reading Events Held	0	73 (+62%)	45 (+67%)	27 (+8%)	25	0	61 (+24%)
Adult Summer Reading Events Held	0	39 (-34%)	59 (+111%)	28 (+4%)	27	0	17 (+467%)
Attendees at Juvenile Summer Reading Events	0	2,115 (+48%)	1,430 (-58%)	3,415 (+90%)	1,798	0	4,186 (+8%)
Attendees at Young Adult Summer Reading Events	0	338 (+78%)	190 (-47%)	361 (+99%)	181	0	279 (-16%)
Attendees at Adult Summer Reading Events	0	144 (-42%)	248 (+7%)	231 (+29%)	179	0	310 (+265%)

Summer Reading Program Signups

September 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
Juveniles Signed Up for Summer Reading Program	0	668 (+16%)	578 (+10%)	527 (+29%)	407 (+347%)	91 (-87%)	711 (-5%)
Young Adults Signed up for Summer Reading Program	0	183 (+74%)	105 (-69%)	336 (+336%)	77 (+166%)	29 (-78%)	134 (-65%)
Adults Signed Up for Summer Reading Program	0	240 (+30%)	184 (+27%)	145 (+19%)	122 (+270%)	33 (-79%)	159 (-36%)
TOTAL Summer Reading Program Signups	0	1,091 (+26%)	867 (-14%)	1,008 (+66%)	606 (+296%)	153 (-85%)	1,004 (-27%)

Summer Reading Program Completions

September 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
Juveniles who Completed Summer Reading Program	0	347 (+6%)	326 (-8%)	355 (+61%)	220 (+142%)	91 (-76%)	385 (+48%)
Young Adults who Completed Summer Reading Program	0	56 (+70%)	33 (-34%)	50 (+32%)	38 (+31%)	29 (-63%)	79 (-41%)
Adults who Completed Summer Reading Program	0	93 (+3%)	90 (+190%)	31 (+3%)	30 (-9%)	33 (-72%)	118 (-28%)
TOTAL Summer Reading Program Completions	0	496 (+10%)	449 (+3%)	436 (+51%)	288 (+88%)	153 (-74%)	582 (+4%)

Library-Provided Computer Services

September 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
One-hour sessions on Library Wifi	30,788	314,004 (-9%)	458,794 (+26%)	364,501 (+25%)	290,877 (+2%)	284,892 (-40%)	474,750 (+2%)
Desktop, Laptop, and Tablet Computers Available for Public Use	92		0	92	92 (+5%)	88	88 (-1%)
Sessions on Library-Provided Computers	1,716	17,425 (-1%)	24,588 (+31%)	18,724 (+57%)	11,926 (+24%)	9,604 (-73%)	35,720 (-22%)
Hours Library-Provided Computers Used (Tracking Since 2018)	782.19	9,000.93 (+8%)	20,233.67 (+87%)	10,802.44 (+60%)	6,735.18 (+12%)	6,031.58 (-75%)	24,280.36 (-2%)
Desktop, Laptop, and Tablet Computers Available for Staff Use	55		0	53 (-4%)	55 (+6%)	52	52 (+4%)

Website Stats

September 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
Monthly Website Sessions	3,453	26,995 (-32%)	45,504 (+4%)	43,787 (-6%)	46,481 (+12%)	41,586 (-28%)	58,161 (+28%)
Monthly Website Page Views	6,729	70,743 (+3%)	78,611 (-3%)	80,654 (-31%)	116,164 (+26%)	92,094 (-29%)	129,778 (+9%)

Faxes, Prints, and Sales

September 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
Fax Pages Received	48	204 (+113%)	130 (-35%)	200 (+42%)	141 (-5%)	149 (-57%)	350 (-16%)
Fax Pages Sent	634	5,367 (+33%)	5,405 (-22%)	6,897 (+6%)	6,515 (+66%)	3,935 (-59%)	9,524 (+3%)
Free Prints for Job Seekers, Students, etc.	1,778	9,052 (+3%)	11,907 (-8%)	12,908 (+301%)	3,222 (+195%)	1,091 (-61%)	2,796 (-23%)
Black and White Patron Prints (Tracking Since 6/2016)	7,639	65,331 (+44%)	62,367 (+3%)	60,827 (+10%)	55,206 (+66%)	33,177 (-56%)	75,818 (-6%)
Color Patron Prints (Tracking Since 6/2016)	2,156	16,869 (+92%)	12,979 (+30%)	9,994 (+3%)	9,731 (+107%)	4,709 (-58%)	11,299 (-8%)
Flash Drives Sold (Tracking Since 6/2016)	2	21 (-5%)	30 (+7%)	28 (+75%)	16 (-11%)	18 (-51%)	37 (-10%)
Earbuds Sold (Tracking Since 6/2016)	26	183 (+12%)	220 (+63%)	135 (+11%)	122 (-7%)	131 (-72%)	462 (-14%)

Fines and Fees

Overdue Fines Dropped in 2017

September 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
Fines and Fees Payments Received	\$ 140.48	\$ 1,842.89 (+50%)	\$ 1,691.53 (+32%)	\$ 1,285.65 (-9%)	\$ 1,409.59 (-18%)	\$ 1,717.01 (-44%)	\$ 3,092.62 (+28%)
Outstanding Fines and Fees	\$ 26,187.96		20,611.67 (+50%)	13,719.57 (+60%)	8,576.40 (-84%)	53,362.56 (-4%)	55,588.42 (0%)

Value to Our Service Area

Visit <https://www.BranchDistrictLibrary.org/value>
to learn how we determine these numbers.

September 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
Value from Physical Item Checkouts	\$ 119,743.99	\$ 1,150,783.35 (+14%)	\$ 1,321,051.90 (+5%)	\$ 1,258,278.86 (+20%)	\$ 1,048,840.66 (+27%)	\$ 822,979.52 (-53%)	\$ 1,755,554.08 (-7%)
Value from Attending Programs (Tracking Since 1/2018)	\$ 22,320.00	\$ 211,780.00 (+68%)	\$ 172,032.00 (+38%)	\$ 124,880.00 (+59%)	\$ 78,390.00 (-38%)	\$ 126,690.00 (+7%)	\$ 118,485.00 (-6%)
Value from Fax Service (Tracking Since 1/2018)	\$ 1,364.00	\$ 9,646.00 (+134%)	\$ 5,529.00 (-19%)	\$ 6,798.00 (+4%)	\$ 6,534.00 (+61%)	\$ 4,056.00 (-60%)	\$ 10,205.00 (+6%)
Value from Free Prints (Tracking Since 1/2018)	\$ 267	\$ 1,249 (-5%)	\$ 1,780 (+1%)	\$ 1,765 (+298%)	\$ 443 (+173%)	\$ 163 (-61%)	\$ 419 (-23%)
Value from Notary Services (Tracking Since 1/2018)	\$ 230.00	\$ 1,690.00 (+168%)	\$ 925.00 (+52%)	\$ 610.00 (+91%)	\$ 320.00 (+42%)	\$ 225.00 (-53%)	\$ 475.00 (+44%)
Value from Digital Services (Tracking Since 1/2018)	\$ 20,349.00	\$ 174,706.00 (+34%)	\$ 163,140.00 (+3%)	\$ 157,770.00 (+9%)	\$ 145,136.00 (+5%)	\$ 138,316.00 (+2%)	\$ 135,824.00 (+7%)
Value from Using Library Computers (Tracking Since 1/2018)	\$ 3,910.95	\$ 41,038.15 (+78%)	\$ 56,218.56 (+73%)	\$ 32,407.32 (+60%)	\$ 20,205.54 (+12%)	\$ 18,094.74 (-75%)	\$ 72,841.08 (-2%)
Value from Using Library Wifi (Tracking Since 1/2018)	\$ 4,002.44	\$ 36,573.81 (+6%)	\$ 42,128.20 (+16%)	\$ 36,450.10 (+86%)	\$ 19,602.10 (-2%)	\$ 19,942.44 (-40%)	\$ 33,232.50 (+2%)
TOTAL Value of Free Library Services	\$ 172,187.08	\$ 1,627,466.66 (+22%)	\$ 1,762,804.71 (+9%)	\$ 1,618,958.88 (+23%)	\$ 1,319,471.70 (+17%)	\$ 1,130,466.45 (-47%)	\$ 2,127,036.06 (-6%)

Materials Expenditures

Tracking since 2018

September 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
Amount Spent on Books	\$ 6,834.18	\$ 67,521.45 (+4%)	\$ 98,065.50 (-11%)	\$ 110,432.25 (+1%)	\$ 108,851.89 (+27%)	\$ 85,727.68 (+12%)	\$ 76,878.30 (-18%)
Amount Spent on Periodicals	\$ 0.00	\$ 919.00 (0%)	\$ 3,822.83 (-25%)	\$ 5,102.22 (+1%)	\$ 5,051.01 (-6%)	\$ 5,390.61 (-5%)	\$ 5,663.99 (-20%)
Amount Spent on Audiovisual Materials	\$ 50.73	\$ 7,610.92 (-21%)	\$ 16,890.19 (+25%)	\$ 13,500.24 (-43%)	\$ 23,646.40 (+39%)	\$ 16,992.04 (+13%)	\$ 15,009.96 (-17%)
Amount spent on Library of Things Materials	\$ 133.94	\$ 5,156.98 (+274%)	\$ 1,798.61	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Amount spent on processing and preparing materials for circulation	\$ 613.62	\$ 9,577.60 (+16%)	\$ 13,420.37	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Amount Spent on Digital Resources	\$ 2,952.04	\$ 25,876.04 (+33%)	\$ 31,937.90 (-46%)	\$ 58,842.13 (+39%)	\$ 42,439.73 (+34%)	\$ 31,708.66 (+12%)	\$ 28,412.62 (-35%)
Amount spent on professional publications and Interlibrary Loan fees	\$ 107.86	\$ 827.88 (+167%)	\$ 311.33	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
TOTAL Spent on All Library Materials	\$ 10,692.37	\$ 117,489.87 (+12%)	\$ 166,246.73 (-12%)	\$ 187,876.84 (+4%)	\$ 179,989.03 (+29%)	\$ 139,818.99 (+11%)	\$ 125,964.87 (-23%)

Other Expenditures

Tracking since 2018

September 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
Total Materials Expenditures	\$ 10,692.37	\$ 117,489.87 (+12%)	\$ 166,246.73 (-12%)	\$ 187,876.84 (+4%)	\$ 179,989.03 (+29%)	\$ 139,818.99 (+11%)	\$ 125,964.87 (-23%)
Total Staff Expenditures	\$ 95,017.64	\$ 995,502.15 (+20%)	\$ 1,100,311.37 (+1%)	\$ 1,084,866.30 (+13%)	\$ 963,961.23 (+1%)	\$ 956,326.38 (-18%)	\$ 1,172,756.92 (-20%)
Expenditures in other categories	\$ 28,129.38	\$ 475,732.68 (-18%)	\$ 671,304.75 (-41%)	\$ 1,144,224.84 (+33%)	\$ 860,839.79 (+78%)	\$ 483,894.79 (+37%)	\$ 353,231.25 (-16%)
TOTAL Expenditures in all Categories	\$ 161,967.04	\$ 1,787,411.31 (+11%)	\$ 2,111,812.47 (-5%)	\$ 2,217,109.47 (+19%)	\$ 1,865,487.82 (+3%)	\$ 1,819,492.24 (+1%)	\$ 1,797,240.67 (-13%)

Staffing

September 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
Total BDL Staff	37	37 (avg)	37 (avg) (+9%)	34 (avg)	35 (avg) (-3%)	36 (avg) (-3%)	37 (avg) (-8%)
BDL Staff with MLS Degree	5	5 (avg)	5 (avg) (-29%)	8 (avg) (+40%)	5 (avg)	5 (avg) (+25%)	5 (avg) (-33%)
Worked Full-Time Equivalents	23.07	24.75 (avg)	24.59 (avg) (+9%)	22.91 (avg) (+5%)	21.71 (avg) (-13%)	24.53 (avg) (-4%)	25.78 (avg) (-4%)
Hours of Specialized Training for Staff (Tracking Since 1/2019)	45	242 (-36%)	660 (-12%)	751 (-2%)	763 (-35%)	1,170 (+119%)	534
Hours Volunteers Worked at the Library (Tracking Since 1/2019)	0	181 (-8%)	238 (+44%)	166 (+29%)	128 (+228%)	39 (-96%)	1,065

Outreach Services

Began 2018

September 2024

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
Number of Patrons Served by Outreach Services	23	229 (+72%)	224 (+62%)	138 (+15%)	120 (+186%)	42 (-40%)	70 (-8%)
Number of Items Delivered to Outreach Patrons	148	1,373 (+95%)	1,150 (+110%)	548	548 (+126%)	242 (+10%)	220 (-64%)

Coldwater Branch Heritage Room

Stats part of Coldwater Branch totals above; shown here for convenience.

September 2024

Heritage Room	BDL YTD	BDL Year End (Year-over-Year Change)					
		2023	2022	2021	2020	2019	
Heritage Room Attendance	79	736 (+160%)	440 (+10%)	401 (+99%)	202 (+92%)	105 (-78%)	484 (-34%)
In-Person Reference Questions	59	520 (+447%)	192 (+32%)	146 (+97%)	74 (-8%)	80 (-81%)	412 (-42%)
Reference Telephone Calls	13	146 (+60%)	123 (-17%)	149 (+30%)	115 (+92%)	60 (-74%)	232 (-16%)
Online Reference Questions	5	55 (+139%)	30 (-6%)	32 (-24%)	42 (+24%)	34 (-48%)	65 (+8%)

Coldwater Branch Kids' Place

Stats part of Coldwater Branch totals above; shown here for convenience.

Tracking separately since April 2019.

September 2024

Kids' Place	BDL YTD	BDL Year End (Year-over-Year Change)					
		2023	2022	2021	2020	2019	
Kids' Place Attendance	994	8,952 (+24%)	9,630 (+43%)	6,721 (+51%)	4,445 (+86%)	2,385 (-75%)	9,710
In-Person Reference Questions	128	1,543 (+18%)	1,788 (+16%)	1,548 (+109%)	740 (+227%)	226 (-61%)	575
Reference Telephone Calls	5	107 (-31%)	194 (+15%)	169 (-21%)	214 (+37%)	156 (-30%)	224
Online Reference Questions	0	10	0	0	2	0	0

Coldwater Branch Teen Space

Stats part of Coldwater Branch totals above; shown here for convenience.
Tracking separately since April 2019.

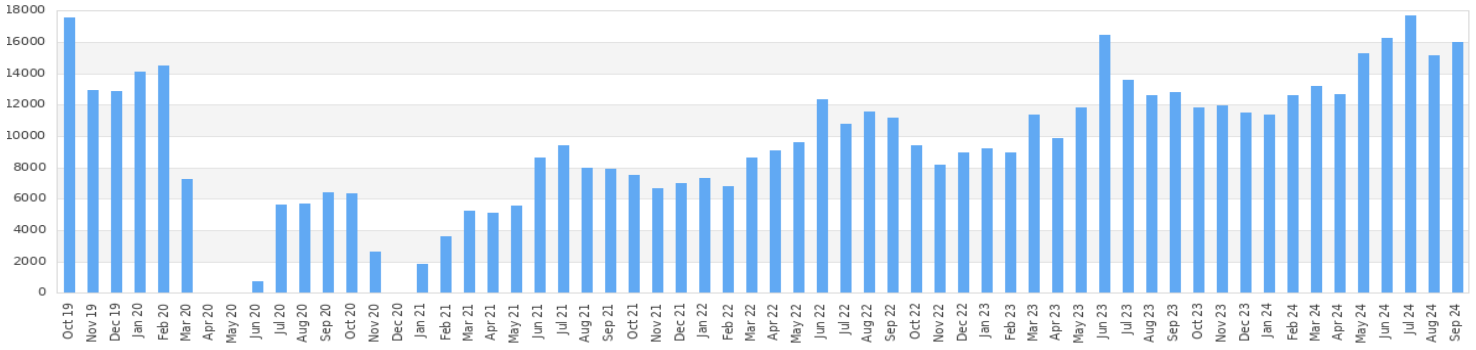
September 2024

	Teen Space	BDL YTD	BDL Year End (Year-over-Year Change)				
			2023	2022	2021	2020	2019
Teen Space Attendance	413	3,922 (+28%)	4,274 (+254%)	1,207 (+71%)	706 (-16%)	845 (-80%)	4,172
In-Person Reference Questions	72	313 (+125%)	196 (+193%)	67 (+415%)	13 (+225%)	4 (-96%)	93
Reference Telephone Calls	8	19 (+1,800%)	1	1	0	0	0
Online Reference Questions	0	0	0	0	0	0	0

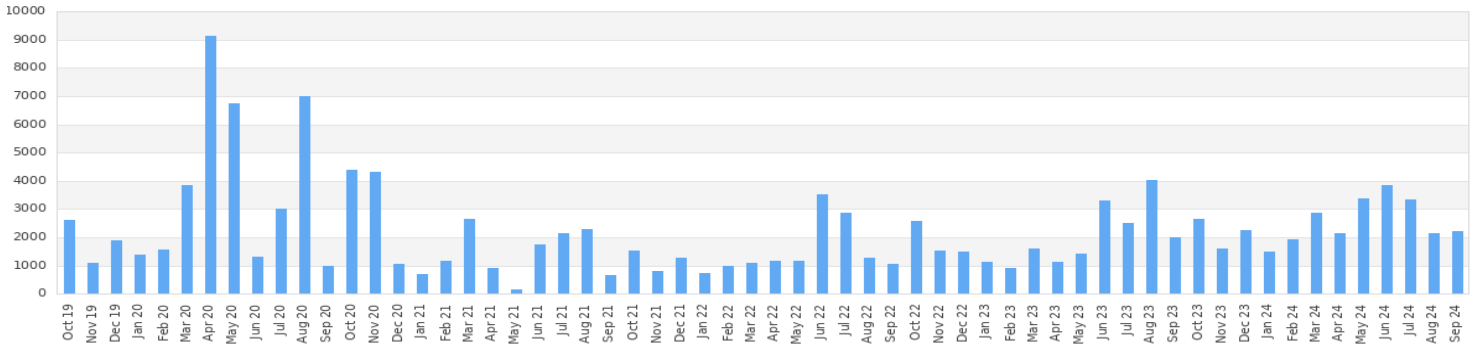
Selected Graphs

5-year Monthly Trends

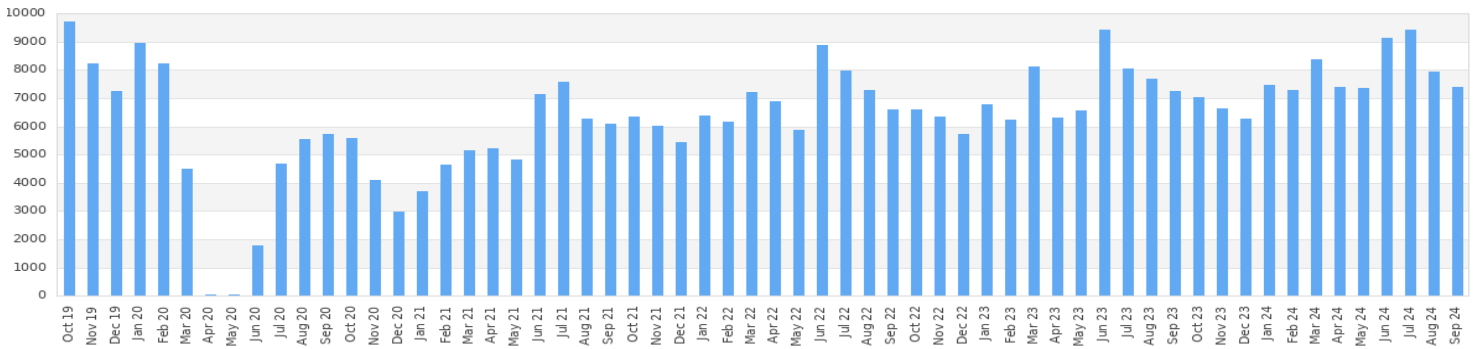
District Attendance



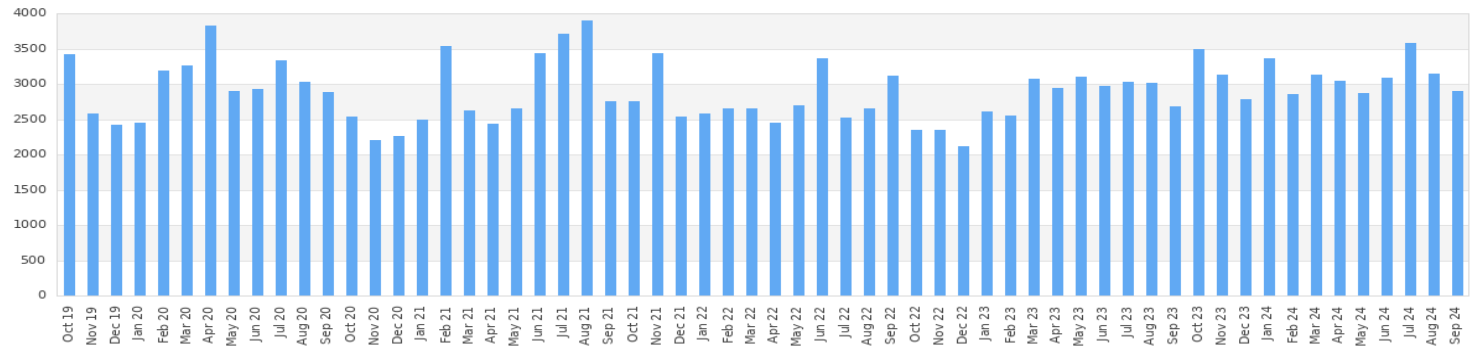
District Program Attendance



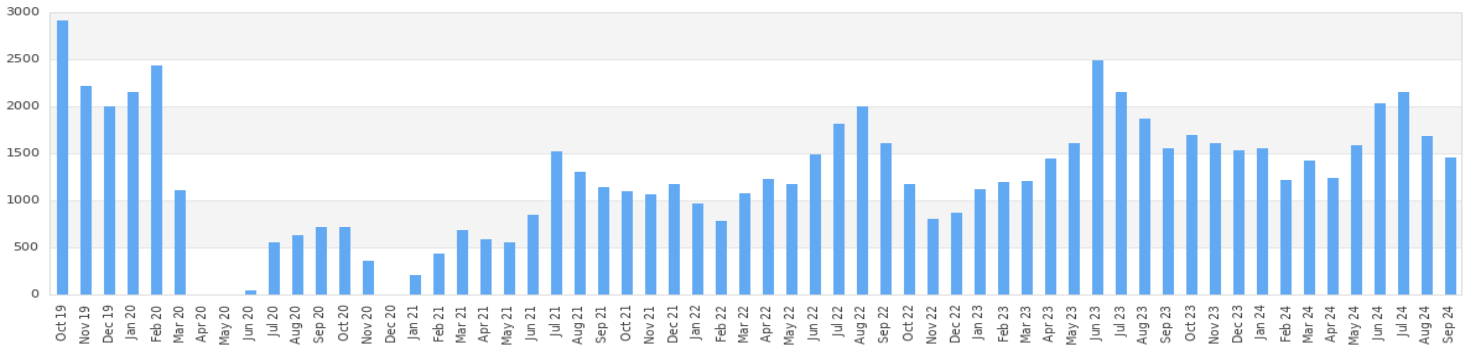
District Physical Checkouts



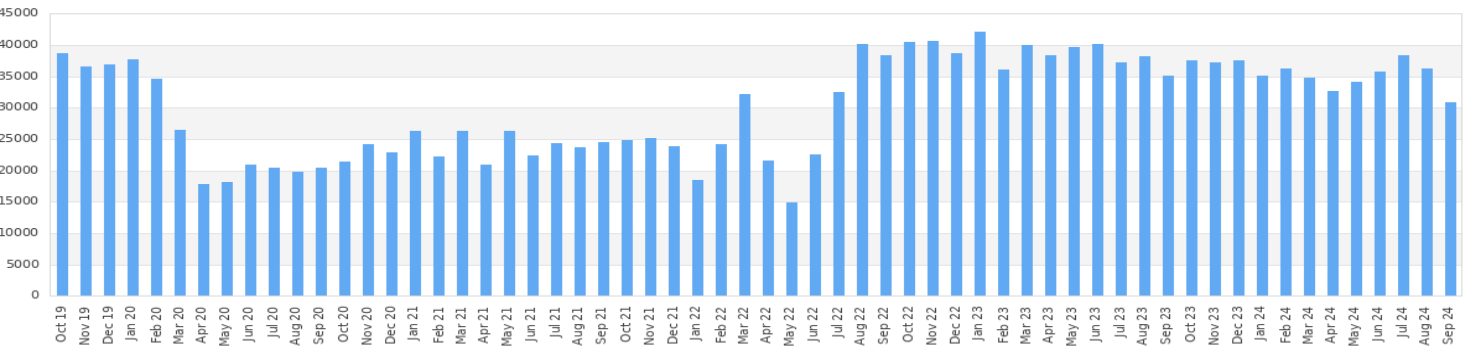
District Digital Usage



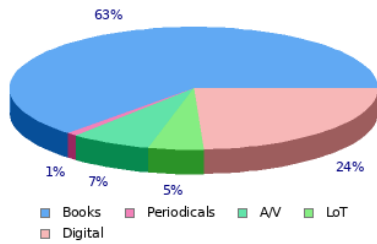
District Use of Library-Provided Computers



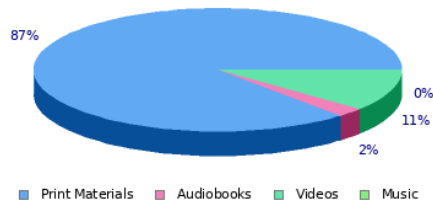
District One-Hour Sessions on Library Wifi



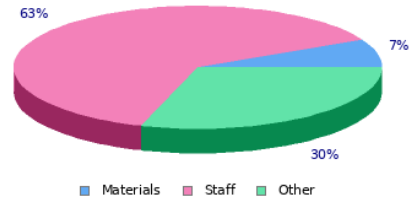
Year-to-Date Materials Expenditures



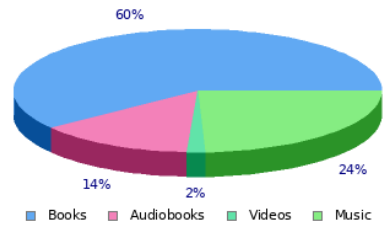
Physical Collection



YTD Expenditures in all Categories



Digital Collection



YTD Usage Breakdown of Digital Services

